



The Joint Commission Issues Sentinel Event Alert on Inadequate Hand-Off Communication

The Joint Commission has issued a new sentinel event alert to provide hospitals and other healthcare settings with recommendations to remediate communication failures that occur when patients are transitioned from one caregiver to another or from one team of caregivers to another.

When a patient is handed off to another healthcare provider for continuing care, treatment, or services, the type of information the receiving provider needs may not be the information the sender provides. This misalignment is where the problem often occurs during hand-off communication.

To view the entire September 12, 2017, alert, [click here](#).